**Overview**

ZCC is an application installed on all CFPB Windows, macOS, and iOS mobile end-user devices to ensure internet traffic and access to internal apps are secure and in compliance with Bureau policies, even when you're off a CFPB network. The app accomplishes this by disabling its services temporarily and re-enabling itself after you've had a chance to complete the steps necessary to connect.

Service Components

The components of this service are:

* **Zscaler Client Connector (ZCC)** - Provides seamless user experience by automatically recognizing when you connect to a CFPB-trusted network or to Wi-Fi hotspots (e.g., airports, hotels) where you must accept a use policy before connecting.
* **Zscaler Internet Access (ZIA)** - Ensures your internet traffic to external sites is forwarded and protected.
* **Zscaler Private Access (ZPA)** - Securely access your organization's internal resources from any location.
* **Zscaler Digital Experience (ZDX)** – Performs synthetic probing to a desired Software-as-a-Service (SaaS) application or internet-based service (e.g., OneDrive, Teams, etc.) to triage and pinpoint the source of performance issues.

Service Components

The following installation packages are in the System Center Configuration Manager (SCCM) application for Windows devices and JamF on macOS devices.

* **Windows**
  + UDA - Zscaler (AOVPN Cutover)
  + UDA – Zotero v6.0.6 Install Collection
* **macOS**
  + Migrate from AOVPN to Zscaler (Self Service)

Zscaler Client Connector

Notifications

The Zscaler Client Connector displays an icon in the system tray, as shown below:

Figure : Zscaler Client Connector icon



Windows 11



macOS

Hovering a cursor above the Zscaler icon in the tray icon will show notifications as shown below.

Figure : Zscaler Client Connector Notifications

Graphical user interface, application

Description automatically generated

Windows 11

Logo

Description automatically generated

macOS

Graphical user interface, text, application

Description automatically generatedTo enable the system tray notifications:

1. Open the Zscaler app by right clicking the icon in the taskbar to display menu options and select Open Zscaler.
2. On the left-hand menu, *select* **More…** and **Settings**.

**NOTE:** This section includes slider buttons to **Show all notifications** and to **Show Private Access reauthorization notifications**. There is also a drop-down menu for **Do Not Disturb (DND) Mode**.

1. Once complete, close out of the app.

**Note:** You might be required to enter a password your organization's admin has set for the app. If you log out of the app, you must complete enrollment again when you log back in.

Zscaler Client Connector app Options

The app features Zscaler Client Connector's services in the menu on the left. The example below shows the menu options for an organization that has subscribed to the ZIA, ZPA, and ZDX services. If your organization is not subscribed to one of these services, you will not see that option in the left menu.

Figure : Zscaler Client Connector

Graphical user interface, application

Description automatically generated

1. Click the minimize button to minimize the window without closing it.
2. Click the maximize button to maximize the window.
3. Click the close button to close the window. This does not log you out of the app.